

HEYWOOD (MANCHESTER)

Overview / Foundation / Practitioner	Days	RRP	Exam	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ITIL®4 Foundation Course	3	£895	£180	3			9			2
ITIL® Foundation Course (pre ITIL4)	3	£795	£180			12			25	
ITIL® Practitioner	3	£995	£260			19				
ITIL® Overview	1	£0	£0							
ITIL® Capability Modules	Days	RRP	Exam	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ITIL® Operational Support & Analysis	5	£1350	£215	3				21		
ITIL® Release, Control & Validation	5	£1350	£215	17				28		
ITIL® Service Offerings & Agreements	5	£1350	£215		15				18	
ITIL® Planning, Protection & Optimisation	5	£1350	£215		1					
ITIL® Lifecycle Modules	Days	RRP	Exam	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ITIL® Service Operation	3	£925	£215		8				4	
ITIL® Service Transition	3	£925	£215	24				14		
ITIL® Continual Service Improvement	3	£925	£215	24					11	
ITIL® Service Design	3	£925	£215			5				9
ITIL® Service Strategy	3	£925	£215				16			
Mastering IT Support Delivery	Days	RRP	Exam	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Operational Manager	3	£1095	£185		30			29		
Aspiring Manager	2	£795	£185		22			21		
Service Desk Institute	Days	RRP	Exam	Jun	Jul	Aug	Sep	Oct	Nov	Dec
SDI® - Service Desk Analyst	3	£825	£185				2			
SDI® - Service Desk Manager	4	£995	£185	17			23			
Extended Service Management	Days	RRP	Exam	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Software Asset Management	3	£1095	£195		22					2
SIAM® Foundation	3	£895	£195	10				7		
Certified Agile Service Manager (CASM)®	2	£695	£180	27					21	
DevOps Foundation®	2	£695	£180				5			
VeriSM™ Foundation	2	£795	£195	10				7		
ISTQB	Days	RRP	Exam	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ISTQB Advanced Test Automation Engineer	3	£1025	£215							
ISTQB Foundation Agile Extension	2	£550	£185		18				14	
ISTQB Foundation in Software Testing	3	£650	£185		15				11	
ISTQB Introduction to Test Automation	1	£295	-		12					
ISTQB Advanced Test Analyst	4	£975	£215							
ISTQB Advanced Technical Test Analyst	3	£725	£215					14		
ISTQB Advanced Security Tester	4	£1525	£215		8					

Please note:

Prices quoted are for the training courses including: course materials; refreshments; and lunch where applicable.

Examinations are priced separately. All prices exclude VAT

For further information, please refer to our web site: www.sysop.co.uk Email: admin@sysop.co.uk Tel 01706 361110

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Overview / Foundation / Practitioner	Days	RRP	Exam	June	Jul	Aug	Sep	Oct	Nov	Dec
ITIL®4 Foundation	3	£940	£180	3, 17	1, 15,	12, 28	9, 23	7, 21	4, 18	2, 16
ITIL® Foundation	3	£835	£180	24					18	
ITIL® Practitioner	3	£1045	£260			5			11	
ITIL® Capability Modules	Days	RRP	Exam	June	Jul	Aug	Sep	Oct	Nov	Dec
ITIL® Operational Support & Analysis	5	£1415	£215	10				21		
ITIL® Release, Control & Validation	5	£1415	£215		29				25	
ITIL® Service Offerings & Agreements	5	£1415	£215		1			28		
ITIL® Planning, Protection & Optimisation	5	£1415	£215				30			
ITIL® Lifecycle Modules	Days	RRP	Exam	June	Jul	Aug	Sep	Oct	Nov	Dec
ITIL® Service Operation	3	£970	£215	3	22		23			2
ITIL® Service Transition	3	£970	£215	24		12		14		16
ITIL® Continual Service Improvement	3	£970	£215	17						
ITIL® Service Design	3	£970	£215		15		16		11	
ITIL® Service Strategy	3	£970	£215		8		2		4	
Advanced & Expert Level	Days	RRP	Exam	June	Jul	Aug	Sep	Oct	Nov	Dec
ITIL® Managing Across the Lifecycle	5	£1850	£215		22				18	
Extended Service Management	Days	RRP	Exam	June	Jul	Aug	Sep	Oct	Nov	Dec
SIAM® Foundation	3	£940	£180			19		28		
Certified Agile Service Manager (CASM)®	2	£730	£180			15			14	
DevOps Foundation®	2	£730	£180		11			10		
VeriSM™ Foundation	2	£835	£185		4		5		7	
Mastering IT Support Delivery	Days	RRP	Exam	June	Jul	Aug	Sep	Oct	Nov	Dec
Operational Manager	3	£1150	£185	4			17			
Aspiring Manager	2	£825	£185	11			25			

E-LEARNING

These courses are offered by ITSM Zone (ATO of AXELOS Limited) or Training Bytesize (ATO of AXELOS Limited)

E-Learning Course	Study Hours	Course Fee (Inc. Exam)	Course Access time (days)	E-Learning Course	Study Hours	Course Fee (Inc. Exam)	Course Access time (days)
ITIL® Foundation	15	£399	90	PRINCE2® Foundation	10	£399	365
ITIL® Intermediate Lifecycle	25	£679	90	PRINCE2® Practitioner	10	£499	365
ITIL® Intermediate Capability	30	£759	90	PRINCE2® Foundation & Practitioner	25	£699	365
ITIL® Managing Across the Lifecycle	35	£825	90	AgilePM™ Foundation	10	£399	365
BRM Professional®	18	£719	30	AgilePM™ Practitioner	10	£399	365
ISO20000 Foundation	15	£435	30	AgilePM™ Foundation & Practitioner	25	£695	365
COBIT5 Foundation	18	£435	30	DevOps Foundation®	16	£579	30
VeriSM™ Foundation	14	£579	30	Certified Agile Service Manager (CASM)®	16	£579	30
VeriSM™ Plus	7	£439	30	SIAM® Foundation	21	£579	30

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