

# TRAINING SCHEDULE 2018



## HEYWOOD (MANCHESTER)

Overview / Foundation / Practitioner	Days	RRP	Exam	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ITIL® Foundation Course	3	£795	£180	15		5	30		11	30		24		19	
ITIL® Practitioner	3	£995	£260				3				13				3
ITIL® Overview	1	£0	£0	19		2	20		15	27		7	26	8	
ITIL® Capability Modules	Days	RRP	Exam	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ITIL® Operational Support & Analysis	5	£1350	£215	22				14				3			
ITIL® Release, Control & Validation	5	£1350	£215		5				4				22		
ITIL® Service Offerings & Agreements	5	£1350	£215				9				20			19	
ITIL® Planning, Protection & Optimisation	5	£1350	£215			12					6				
ITIL® Lifecycle Modules	Days	RRP	Exam	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ITIL® Service Operation	3	£925	£215		12			21				17			17
ITIL® Service Transition	3	£925	£215			19			25				15		
ITIL® Continual Service Improvement	3	£925	£215	15			23			23			29		
ITIL® Service Design	3	£925	£215	8			16		18			10			10
ITIL® Service Strategy	3	£925	£215		19						28				
Advanced & Expert Level	Days	RRP	Exam	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ITIL® Managing Across the Lifecycle	5	£1765	£215		26					9					
Service Desk Institute	Days	RRP	Exam	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
SDI® - Service Desk Analyst	3	£825	£185		26			21				3			
SDI® - Service Desk Manager	4	£995	£185		19				4				15		
Extended Service Management	Days	RRP	Exam	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Software Asset Management	3	£1095	£185		5							10			
SIAM® Foundation	3	£895	£185			19				10			8		
Business Relationship Management Professional®	3	£895	£325			12				2				12	
Certified Agile Service Manager (CASM)®	2	£695	£180			27				17				27	
DevOps Foundation®	2	£695	£180			6				2				12	
VeriSM™ Foundation	2	£795	£185						6				8		
VeriSM™ Plus	1	£495	£150							5		27			6

**OUR GUARANTEES**  
Your course will run as scheduled

You will pass your exam

We will protect your training investment

Please note:

Prices quoted are for the training courses including: course materials; refreshments; and lunch where applicable.

Examinations are priced separately.

For further information, please refer to our web site: [www.sysop.co.uk](http://www.sysop.co.uk)  
Email: [admin@sysop.co.uk](mailto:admin@sysop.co.uk)  
Tel 01706 361110

Overview and Foundation and Practitioner	Days	RRP	Exam	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ITIL® Foundation Course	3	£835	£180	9, 21	4, 18	2		19	22	7	
ITIL® Practitioner	3	£1045	£260		4						
ITIL® Capability Modules	Days	RRP	Exam	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ITIL® Operational Support & Analysis	5	£1415	£215	8	11				1		
ITIL® Release, Control & Validation	5	£1415	£215				20				
ITIL® Service Offerings & Agreements	5	£1415	£215			23					
ITIL® Planning, Protection & Optimisation	5	£1415	£215	14						19	
ITIL® Lifecycle Modules	Days	RRP	Exam	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ITIL® Service Operation	3	£970	£215	21		9			10		
ITIL® Service Transition	3	£970	£215		11			3			
ITIL® Continual Service Improvement	3	£970	£215	30	18				31		
ITIL® Service Design	3	£970	£215	9	25		29				10
ITIL® Service Strategy	3	£970	£215	14	4, 25					12	
Advanced & Expert Level	Days	RRP	Exam	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ITIL® Managing Across the Lifecycle	5	£1850	£215		18				22		
Extended Service Management	Days	RRP	Exam	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
SIAM® Foundation	3	£940	£180		30			29			
Certified Agile Service Manager (CASM)®	2	£730	£180	24			23			22	
DevOps Foundation®	2	£730	£180			26			25		
VeriSM™ Foundation	2	£835	£185	15	14	19	16		11	8	6
VeriSM™ Plus	1	£520	£150		21	26	23	20	25	29	

Please note:

Reading dates in **Pink**

Prices quoted are for the training courses including: course materials; refreshments; and lunch where applicable. Examinations are priced separately. For further information, please refer to our web site: [www.sysop.co.uk](http://www.sysop.co.uk) Email: [admin@sysop.co.uk](mailto:admin@sysop.co.uk) Tel 01706 361110

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SIAM® Certification is a registered trademark of EXIN Holding BV.

BRMP® is a Registered Trade Mark of Business Relationship Management Institute, Inc.

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E-Learning Course	Study Hours	Course Fee (Inc. Exam)	Course Access time (days)
ITIL® Foundation	15	£399	90
ITIL® Intermediate Lifecycle	25	£679	90
ITIL® Intermediate Capability	30	£759	90
ITIL® Managing Across the Lifecycle	35	£825	90
BRM Professional®	18	£719	30
ISO20000 Foundation	15	£435	30
COBIT5 Foundation	18	£435	30
VeriSM™ Foundation	14	£579	30
VeriSM™ Plus	7	£439	30
PRINCE2® Foundation	10	£399	365
PRINCE2® Practitioner	10	£499	365
PRINCE2® Foundation & Practitioner	25	£699	365
AgilePM™ Foundation	10	£399	365
AgilePM™ Practitioner	10	£399	365
AgilePM™ Foundation & Practitioner	25	£695	365
DevOps Foundation®	16	£579	30
Certified Agile Service Manager (CASM)®	16	£579	30
SIAM® Foundation	21	£579	30

These courses are offered by ITSM Zone (ATO of AXELOS Limited) or Training Bytesize (ATO of AXELOS Limited)

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