

# Training Schedule 2011/12

## Sustainable IT

Training Courses	Location	Code	No Days	Course Fee	Exam Fee	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept
Foundation Certificate in Green IT	Heywood	ISEB-GITF	3	£845	£105			5-7		20-22		23-25		26-28			25-27

## Business Change & Project Management

Training Courses	Location	Code	No Days	Course Fee	Exam Fee	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept
Business Relationship Management	Heywood	ITILv3-BRM	2	£595	No exam		14-15		19-20			2-3		18-20		13-15	
PRINCE2® Foundation	Heywood	P2FC	3	£795	£85	3-5	14-16		16-18	27-29		16-18					
	Reading	P2FC	3														
PRINCE2® Combined Practitioner	Heywood	P2FP	5	£995	£250	3-7	14-18		16-20	27-2 Mar		16-20		18-22		13-17	
	Reading	P2FP	5														
PRINCE2® Practitioner Extension	Heywood	P2PE	2	£595	£165	6-7	17-18		19-20		1-2	19-20		21-22		16-17	
	Reading	P2PE	2														

## Management Skills

Training Courses	Location	Code	No Days	Course Fee	Exam Fee	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept
Managing Change	Heywood	SS-MC	2	£595	No exam	20-21			12-13			19-20					
Building a Cohesive Project Team	Heywood	SS-BPT	2	£595	No exam	27-28			26-27			23-24					
Managing Performance	Heywood	SS-MP	2	£595	No exam	31-1 Nov			30-31			30-1 May					
Managing the Motivation of the IT Team	Heywood	SS-MM	2	£595	No exam		10-11			9-10			10-11				
Presenting an IT Solution to Key Decision Makers	Heywood	SS-PS	2	£595	No exam	4-5	24-25			23-24			21-22				

**Our  
Guarantees  
to you**

**Your course will  
run as  
scheduled**

**You will pass  
your  
examination**

**We will protect  
your training  
investment**

For further  
information, please  
call your account  
manager or refer to  
our web site:  
[www.sysop.co.uk](http://www.sysop.co.uk)

Email:  
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Tel: 01706 361110



# ITIL v3 Lifecycle Course Schedule 2011/12

Training Courses	Location	Code	No Days	Course Fee	Exam Fee	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
Service Operation	Heywood	ITIL3-SO	3½	£840	£105	31-3 Nov			16-19		26-29		29-1 Jun				11-14
	Reading	ITIL3-SO	3	£760	£105							11-13					
	London*	ITIL3-SO	3	£880	£105			5-7	30-1 Feb						25-27		
Service Transition	Heywood	ITIL3-ST	3½	£840	£105		15-18		30-2 Feb			10-13		12-15			18-21
	Reading	ITIL3-ST	3	£760	£105								23-25				
	London*	ITIL3-ST	3½	£880	£105	10-12				15-17							24-26
Continual Service Improvement	Heywood	ITIL3-CSI	3½	£840	£105		22-25			13-16		30-3 May		26-29			25-28
	Reading	ITIL3-CSI	3	£760	£105							16-18					
	London*	ITIL3-CSI	3	£880	£105			5-7	9-11						2-4		
Service Design	Heywood	ITIL3-SD	3½	£840	£105		29-2 Dec			27-1 Mar			8-11		3-6		
	Reading	ITIL3-SD	3	£760	£105					1-3							
	London*	ITIL3-SD	3	£880	£105								9-11			22-24	
Service Strategy	Heywood	ITIL3-SS	3½	£840	£105	4-7		6-9			12-15		21-24		10-13		
	Reading	ITIL3-SS	3	£760	£105				11-13						23-25		
	London*	ITIL3-SS	3	£880	£105			5-7				2-4					
Training Courses	Location	Code	No Days	Course Fee	Exam Fee	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
Managing Across the Lifecycle	Heywood	ITIL3-MAL	5	£1595	£105			12-16			19-23		28-1 Jun				10-14
	Reading	ITIL3-MAL	5	£1595	£105						5-9						17-21
	London*	ITIL3-MAL	5	£1675	£105									11-15			

Please note: prices quoted are for the training courses including: course materials; refreshments; and lunch where applicable.

Examinations are priced separately.

For further information, please refer to our web site: [www.sysop.co.uk](http://www.sysop.co.uk)

Email: [admin@sysop.co.uk](mailto:admin@sysop.co.uk)

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\* London & Reading courses are run in association with Pink Elephant. Warwick courses are run in association with FGI.



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ITIL v3 Foundation Course	Heywood	ITILv3-FC	3	£690	£105	12-14	9-11 21-23	19-21	16-18	13-15	12-14	16-18	14-16	18-20	23-25		3-5
	Maidenhead	ITILv3-FC	3	£690	£105	18-20	29-1 Dec		18-20	28-30		16-18		18-20			3-5
	Leeds	ITILv3-FC	3	£690	£105		14-16		16-18		12-14		14-16		23-25		
	Reading*	ITILv3-FC	3	£625	£105		2-4			8-10	28-30	30-2 May		11-13		15-17	
	London*	ITILv3-FC	3	£720	£105	18-20	15-17	13-15	10-12 25-27	21-23	27-29	17-19	16-18 22-24	26-28	9-11		10-12
ITIL v3 Capability Modules	Location	Code	No Days	Course Fee	Exam Fee	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept
Operational Support & Analysis	Heywood	ITIL3-OSA	4½	£1195	£105	10-14		12-16			5-9		14-18		2-6		
	Reading*	ITILv3-OSA	4½	£1075	£105				16-20						16-20		
	London*	ITIL3-OSA	4½	£1255	£105	10-14						23-27					
Release, Control & Validation	Heywood	ITIL3-RCV	4½	£1195	£105	17-21			9-13		19-23		21-25		9-13		
	Reading*	ITILv3-RCV	4½	£1075	£105					13-17						20-24	
	London*	ITIL3-RCV	4½	£1255	£105	3-7							21-25				
Service Offerings & Agreements	Heywood	ITIL3-SOA	4½	£1195	£105	24-28			23-27		26-30			11-15	16-20		
	Reading*	ITILv3-SOA	4½	£1075	£105		7-11			6-10							3-7
	London*	ITIL3-SOA	4½	£1255	£105								28-1 Jun				
Planning, Protection & Optimisation	Heywood	ITIL3-PPO	4½	£1195	£105	31-4 Nov				6-10		16-20		18-22	30-3 Aug		
	Reading*	ITILv3-PPO	4½	£1075	£105				23-27								10-14
	London*	ITIL3-PPO	4½	£1255	£105			5-9				30-4 May					