

Training Schedule 2013

Sustainable IT

Training Courses	Location	Code	No Days	Course Fee	Exam Fee	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Foundation Certificate in Green IT	Heywood	ISEB-GITF	3	£845	£145		29-31				9-11		6-8			4-6	
Energy Management for IT Professionals	Heywood	itSMF-EM	2	£645	n/a			12-13				8-9		3-4			12-13

Training Courses	Location	Code	No Days	Course Fee	Exam Fee	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PRINCE2® Foundation	Heywood	P2FC	3	£795	£85		13-15		29-31				11-13			10-12	
PRINCE2® Combined Practitioner	Heywood	P2FP	5	£1095	£250		13-17		29-2 Aug				11-15			10-14	
PRINCE2® Practitioner Extension	Heywood	P2PE	2	£595	£165		16-17			1-2			14-15			13-14	

Training Courses	Location	Code	No Days	Course Fee	Exam Fee	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Managing Change	Heywood	SS-MC	2	£595	No exam	8-9		6-7			5-6			5-6			6-7
Building a Cohesive Project Team	Heywood	SS-BPT	2	£595	No exam	15-16		13-14			12-13			12-13			13-14
Managing Performance	Heywood	SS-MP	2	£595	No exam	22-23		20-21			17-18			17-18			18-19
Managing the Motivation of the IT Team	Heywood	SS-MM	2	£595	No exam	29-30		27-28			22-23						23-24
Presenting an IT Solution to Key Decision Makers	Heywood	SS-PS	2	£595	No exam	4-5			4-5			3-4			8-9		

**Our
Guarantees
to you**

**Your course will
run as
scheduled**

**You will pass
your
examination**

**We will protect
your training
investment**

For further
information, please
call your account
manager or refer to
our web site:
www.sysop.co.uk

Email:
admin@sysop.co.uk

Tel: 01706 361110



ITIL Lifecycle Course Schedule 2013

Training Courses	Location	Code	No Days	Course Fee	Exam Fee	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Service Operation	Heywood	ITIL3-SO	3	£825	£125				15-18			1-4			14-17		
	Reading	ITIL3-SO	3	£850	£125					19-21							
	London*	ITIL3-SO	3	£865	£125	22-24								9-11			
Service Transition	Heywood	ITIL3-ST	3½	£825	£125					19-22		8-11			21-24		
	Reading	ITIL3-ST	3	£850	£125	15-17							4-6				
	London*	ITIL3-ST	3½	£865	£125				1-3								
Continual Service Improvement	Heywood	ITIL3-CSI	3½	£825	£125	15-18			29-1 Aug			15-18			28-31		
	Reading	ITIL3-CSI	3	£850	£125					28-30							
	London*	ITIL3-CSI	3	£865	£125		15-17							9-11			
Service Design	Heywood	ITIL3-SD	3	£825	£125	22-25			22-25			22-25				4-7	
	Reading	ITIL3-SD	3	£850	£125						16-18						
	London*	ITIL3-SD	3	£865	£125			3-5						9-11			
Service Strategy	Heywood	ITIL3-SS	3½	£825	£125							29-1 Nov				11-14	
	Reading	ITIL3-SS	3	£850	£125				3-5								
	London*	ITIL3-SS	3	£865	£125							21-23					
Combined Service Operation & Service Transition	Heywood	ITIL3-SOST	5	£1575			13-17				9-13		25-29				
Combined Service Design & Service Strategy	Heywood	ITIL3-SDSS	5	£1575				3-7			23-27			9-13			
Managing Across the Lifecycle	Heywood	ITIL3-MAL	5	£1595	£135			10-14			2-6			2-6			24-28
	Reading	ITIL3-MAL	5	£1640	£135						23-27						
	London*	ITIL3-MAL	5	£1675	£135			17-21						9-13			

Please note: prices quoted are for the training courses including: course materials; refreshments; and lunch where applicable.

Examinations are priced separately.

For further information, please refer to our web site: www.sysop.co.uk

Email: admin@sysop.co.uk

Tel 01706 361110

* London & Reading courses are run in association with Pink Elephant.



ITIL Training Schedule 2013/14

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Reading courses are run in association with Pink Elephant. London courses are run in association with Pink Elephant or The Grey Matters..



Training Courses	Location	Code	No Days	Course Fee	Exam Fee	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
ITIL v3 Foundation Course	Heywood	ITILv3-FC	3	£745	£115		8-10	17-19	8-10	13-15	3-5	15-17	18-20	16-18	28-30	25-27	25-27
	Leeds	ITILv3-FC	3	£745	£115	17-19		12-14		12-14		7-9		2-4			
	Reading*	ITILv3-FC	3	£765	£115		13-15		8-10		9-11		11-13				
	London*	ITILv3-FC	3	£780	£115	8-10 16-18	14-16	12-14 18-20	23-25	14-16	17-19	9-11 2-24	12-14	9-11			
ITIL v3 Capability Modules	Location	Code	No Days	Course Fee	Exam Fee	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Operational Support & Analysis	Heywood	ITIL3-OSA	4½	£1290	£125		20-24				16-20		4-8			17-21	
	Reading*	ITILv3-OSA	4½	£1325	£125	8-12					30-4 Oct						
	London*	ITIL3-OSA	4½	£1350	£125				15-19					9-13			
Release, Control & Validation	Heywood	ITIL3-RCV	4½	£1290	£125			24-30				23-27		11-15			24-28
	Reading*	ITILv3-RCV	4½	£1325	£125							2-6					
	London*	ITIL3-RCV	4½	£1350	£125	29-3May								9-13			
Service Offerings & Agreements	Heywood	ITIL3-SOA	4½	£1290	£125			17-21			30-4 Oct		18-22				3-7
	Reading*	ITILv3-SOA	4½	£1325	£125				22-26								
	London*	ITIL3-SOA	4½	£1350	£125	15-19						14-18					
Planning, Protection & Optimisation	Heywood	ITIL3-PPO	4½	£1290	£125				1-5				7-11		6-10		10-14
	Reading*	ITILv3-PPO	4½	£1325	£125		20-24							2-6			
	London*	ITIL3-PPO	4½	£1350	£125						16-20						
Software Asset Management	Heywood	ITIL-SAM	3	£1095	£145				9-11			22-24			7-9		
	London	ITIL-SAM	3	£1150	£145				23-25					26-28			18-20