

ITIL v3 Training Schedule 2010

Please note: prices quoted are for the training courses including: course materials; refreshments; and lunch where applicable. Examinations will be charged at cost.

For further information, please call your account manager or refer to our web site: www.sysop.co.uk

Email: admin@sysop.co.uk

Tel 01706 361110



Training Courses	Location	Code	No Days	Prices	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar
ITIL v3 Overview	Heywood	ITIL3-OV	1	FREE	19	7-24	4-21	23		3-17	8-29	19-29	10	21	7-28	7-28
	Maidenhead	ITIL3-OV	1	FREE	13	14	14	2		17	14	15	13	24	18	11
ITIL v3 Differences Overview	Heywood	ITILv3-DOV	1½	£185			24-25			1-2	25-26		20-21			
ITIL v3 Foundation Course	Heywood	ITILv3-FC	3	£695	20-22	11-13	1-3 22-24	13-15	3-5 24-26	13-15 28-30	26-28	16-18	7-9	5-7	2-4	2-4 30-1 Apr
	Maidenhead	ITILv3-FC	3	£695	7-9		29-1 Jul		10-12	22-24		2-4	14-16	5-7	15-17	22-24
	London	ITILv3-FC	3	£730	20-22	18-20	22-24	13-15	24-26	28-30	26-28	16-18	14-16			
ITIL v2-v3 Foundation Bridge	Heywood	ITILv2v3FC	2	£295	8-9	20-21		1-2	12-13	16-17		4-5	16-17			
	Maidenhead	ITILv2v3FC	2	£295		18-19	22-23			1-2	12-13	30-1 Dec				
ITIL v3 Capability Modules	Location	Code	No Days	Prices	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar
Operational Support & Analysis	Heywood	ITIL3-OSA	4½	£1395		24-28		26-30		27-1 Oct		29-3 Dec		31-4 Feb		
	Maidenhead	ITIL3-OSA	4½	£1395				5-9		27-1 Oct				17-21		
Release, Control & Validation	Heywood	ITIL3-RCV	4½	£1395			7-11		9-13		11-15		13-17		14-18	
	Maidenhead	ITIL3-RCV	4½	£1395				26-30			18-22			31-4 Feb		
Service Offerings & Agreements	Heywood	ITIL3-SOA	4½	£1395	19-23		21-25		23-27		25-29			10-14	28-4 Mar	
	Maidenhead	ITIL3-SOA	4½	£1395			7-11			6-10		22-26			21-25	
Planning, Protection & Optimisation	Heywood	ITIL3-PPO	4½	£1395				5-9		6-10		8-12				14-18
ITIL v3 Lifecycle Modules	Location	Code	No Days	Prices	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar
Service Operation	Heywood	ITIL3-SO	3½	£995		4-7		12-15		13-16		15-18			8-11	
	Maidenhead	ITIL3-SO	3½	£995			15-18		24-27			16-19		11-14		
Service Transition	Heywood	ITIL3-ST	3½	£995		17-20		19-22		20-23		22-25			15-18	
	Maidenhead	ITIL3-ST	3½	£995					3-6		26-29			25-28		
Continual Service Improvement	Heywood	ITIL3-CSI	3½	£995			1-4		2-5		4-7		6-9		22-25	
	Maidenhead	ITIL3-CSI	3½	£995											8-11	
Service Design	Heywood	ITIL3-SD	3½	£995			14-17		16-19		18-21		20-23			1-4
	Maidenhead	ITIL3-SD	3½	£995							5-8					29-1 Apr
Service Strategy	Heywood	ITIL3-SS	3½	995	26-29		28-1 Jul			7-10		1-4		4-7		8-11
	Maidenhead	ITIL3-SS	3½	£995								9-12				

Management Training Schedule 2010

Advanced & Expert ITIL

Training Courses	Location	Code	No Days	Prices	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar
ITIL v3 Manager's Bridging Course	Heywood	ITIL-MBR	5	£1,195	26-30	24-28		5-9	16-20		4-8	15-19		10-14		7-11
	London	ITIL3-MBR	5	£1255		10-14										
Managing Across the Lifecycle	Heywood	ITIL3-MAL	5	£1495	19-23			19-23			18-22			24-28		
ISO 20000 Foundation	Heywood	ISO2KFC	3	£695												
	London	ISO2KFC	3	£730												
ISO 20000 Consultants	Heywood	ISO2KCT	3	£695			28-30			1-3		8-10		12-14		23-25
	London	ISO2KCT	3	£730			8-10		17-19		12-14	30-2 Dec				

Sustainable IT & IT Governance

Training Courses	Location	Code	No Days	Prices	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar
Foundation Certificate in Green IT	Heywood	ISEB-GITF	3	£795			9-11		18-20		27-29			5-7		16-18
	Maidenhead	ISEB-GITF	3	£795				19-21		14-16		7-9				

Business Change & Project Management

Training Courses	Location	Code	No Days	Prices	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar
Business Relationship Management	Heywood	ITILv3-BRM	2	£595		5-7			3-4			11-12		18-19		21-22
	Maidenhead	ITILv3-BRM	2	£595				13-14		20-21						
PRINCE II Foundation	Heywood	ISEB-P2FC	3	£795			14-16			13-15			13-15			21-23
PRINCE II Combined Practitioner	Heywood	ISEB-P2FP	5	£1255			14-18			13-17			13-17			21-25
PRINCE II Practitioner Extension	Heywood	ISEB-P2PE	2	£595			17-18			16-17			16-17			24-25
Managing Change	Heywood	SS-MC	2	£595	6-7		17-18			9-10		1-2		20-21		
Building a Cohesive Project Team	Heywood	SS-BPT	2	£595	13-14		22-23			23-24		11-12		27-28		
Managing Performance	Heywood	SS-MP	2	£595	29-30			1-2		30-1 Oct		25-26		31-1 Feb		
Managing the Motivation of the Team	Heywood	SS-MM	2	£595		5-6		8-9			7-8		2-3		10-11	
Presenting an IT Solution to Key Decision Makers	Heywood	SS-PS	2	£595		11-12		12-13			14-15		9-10		24-25	

Our Guarantees to you

Your course will run as scheduled

You will pass your examination

We will protect your training investment

For further information, please call your account manager or refer to our web site:

www.sysop.co.uk

Email: admin@sysop.co.uk

Tel: 01706 361110

