

# Reading Training Schedule 2016

ITIL® Foundation	Location	Code	No Days	Course Fee	Exam Fee	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec
ITIL® Foundation Course	Reading*	ITIL-FC	3	£765	£170	13-15		07-09		16-18		04-06		12-14		14-16	
ITIL® Capability Modules	Location	Code	No Days	Course Fee	Exam Fee	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec
Operational Support & Analysis	Reading	ITIL-OSA	5	£1325	£185												12-16
Release, Control & Validation	Reading*	ITIL-RCV	5	£1325	£185	18-22					06-10						
Service Offerings & Agreements	Reading	ITIL-SOA	5	£1325	£185		01-05					18-22					
Planning, Protection & Optimisation	Reading*	ITIL-PPO	5	£1325	£185											7-11	
ITIL® Lifecycle Modules	Location	Code	No Days	Course Fee	Exam Fee	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec
Service Operation	Reading	ITIL-SO	3	£850	£185			02-04								21-23	
Service Transition	Reading*	ITIL-ST	3	£850	£185					09-11				5-7			
Continual Service Improvement	Reading	ITIL-CSI	3	£850	£185	18-20						11-13					5-7
Service Design	Reading*	ITIL-SD	3	£850	£185	25-27							8-10				
Service Strategy	Reading	ITIL-SS	3	£850	£185		22-24				20-22				10-12		
Managing Across the Lifecycle	Reading*	ITIL-MAL	5	£1640	£185		08-12								24-28		

## Project Management e-Learning Courses

Course	Language	Course Fee (inc exam)	Study Hours
PRINCE2® Combined Practitioner	English	£695	25
PRINCE2® Practitioner Extension	English	£495	15
PRINCE2® Re-Registration	English	£495	15

Course	Language	Course Fee (inc exam)	Study Hours
AgilePM® Foundation course	English	£395	15
AgilePM® Practitioner course	English	£395	10
AgilePM® Foundation & Practitioner course	English	£695	25

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AgilePM® is a registered Trade Mark of Dynamic Systems Development Method Limited.

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You will pass your exam

We will protect your training investment

*Reading courses are run in association with our partners.*

For further information, please call your account manager or refer to our web site:  
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# London Training Schedule 2016

London courses are run in association with The Grey Matters, Pink Elephant or Purple Griffin

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ITIL® Foundation & Awareness	Location	Code	No Days	Course Fee	Exam Fee	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec
ITIL® Foundation Course	London*	ITIL-FC	3	£780	£170	4-6 18-20 26-28	02-04 08-10 15-17 23-25 29-02 Mar	14-16 22-24 30-1 Apr	11-13 18-20 19-21 25-27	09-11 17-19 23-25	06-08 13-15 20-22 21-23	26-28	15-17	20-22	3-5 25-27	22-24	5-7 20-22
ITIL® Capability Modules	Location	Code	No Days	Course Fee	Exam Fee	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec
Operational Support & Analysis	London*	ITIL-OSA	5	£1350	£185	11-15			25-29	9-13			1-5				
Release, Control & Validation	London*	ITIL-RCV	5	£1350	£185			14-18						19-23			
Service Offerings & Agreements	London*	ITIL-SOA	5	£1350	£185		8-12			20-24					10-14		
Planning, Protection & Optimisation	London*	ITIL-PPO	5	£1350	£185			14-18	25-29			11-15					
ITIL® Lifecycle Modules	Location	Code	No Days	Course Fee	Exam Fee	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec
Service Operation	London*	ITIL-SO	3	£865	£185	04-06	29-02 Mar 01-03	30-1 Apr		04-06	01-03 06-08			12-14			
Service Transition	London*	ITIL-ST	3	£865	£185	04-06	08-10 22-24	07-09	04-06	04-06	06-08						5-7
Continual Service Improvement	London*	ITIL-CSI	3	£865	£185	18-20	22-24	21-23	11-13 18-20		13-15				24-26		
Service Design	London*	ITIL-SD	3	£865	£185	11-13	15-17	14-16	11-13	16-18	13-15					14-16	
Service Strategy	London*	ITIL-SS	3	£865	£185	18-20	22-24	21-23	25-27	23-25	20-22						5-7
Managing Across the Lifecycle	London*	ITIL-MAL	5	£1675	£185		15-19		18-22		13-17		22-26				5-9

## Service Management e-Learning Courses

ITIL e-Learning Courses	Language	Course Fee (inc exam)	Study Hours
ITIL® Foundation Course	English	£375	15
ITIL Intermediate Lifecycle Course	English	£545	25
ITIL Intermediate Capability Course	English	£605	30
ITIL Managing Across the Lifecycle	English	£660	35

# Manchester (Heywood) Training Schedule 2016

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ITIL Practitioner	Location	Code	No Days	Course Fee	Exam Fee	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec
<b>New!</b> ITIL® - Practitioner 2016	Heywood	ITIL-PRAC	3	£695	£175		17-19		12-14	24-26		26-28		13-15		15-17	

Service Desk Courses	Location	Code	No Days	Course Fee	Exam Fee	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec
SDI® - Service Desk Foundation	Heywood	SDI-F	2	£595	£130				5-6			19-20			11-12		
SDI® - Service Desk & Support Analyst	Heywood	SDI-A	3	£825	£180		29-2 mar			17-19			2-4		18-20		
SDI® - Service Desk & Support Manager	Heywood	SDI-M	4	£995	£180	25-28			25-28			5-8			25-28		

Supporting Frameworks	Location	Code	No Days	Course Fee	Exam Fee	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec
Foundation Certificate in Green IT	Heywood	BCS-GITF	2	£745	£185			15-16				19-20					1-2
Software Asset Management Essentials	Heywood	ITIL-SAM	3	£1095	£185			15-17			21-23				4-6		
Certified Tester Foundation course in Software Testing	Heywood	ISTQB-STF	3	£745	£185			30-1 Apr			7-9					1-3	

Project Management	Location	Code	No Days	Course Fee	Exam Fee	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec
PRINCE2® Foundation	Heywood	P2FC	3	£795	£150		29-2 Mar		11-13		6-8			26—28			
PRINCE2® Combined Practitioner	Heywood	P2FP	5	£1095	£350		29-4 Mar		11-15		6-10			26—30			
PRINCE2® Practitioner Extension	Heywood	P2PE	2	£595	£200			3-4	14-15		9-10			29—30			
PRINCE2® Re-Registration	Heywood	P2PE	2	£595	£185			3-4	14-15		9-10			29—30			
AgilePM® Foundation & Practitioner	Heywood	AGI-FP	4	£995	£295	18-21			18-21						18-21		

Project Management courses are run in association with Training Bytesize

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# Manchester (Heywood) Training Schedule 2016

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Please note: prices quoted are for the training courses including: course materials; refreshments; and lunch where applicable.

Examinations are priced separately.

For further information, please refer to our web site: [www.sysop.co.uk](http://www.sysop.co.uk)

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ITIL® Foundation & Awareness	Location	Code	No Days	Course Fee	Exam Fee	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec
ITIL® Foundation Course	Heywood	ITIL-FC	3	£745	£170	12-14	9-11	8-10	5-7	10-12	14-16	12-14		6-8	11-13	8-10	
ITIL® Overview	Heywood	ITIL-OV	1	Free	No exam	8	5	4	8	6	10	22		16	21	18	9
ITIL® Capability Modules	Location	Code	No Days	Course Fee	Exam Fee	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec
Operational Support & Analysis	Heywood	ITIL-OSA	4½	£1290	£185				11-15			11-15		26-30			
Release, Control & Validation	Heywood	ITIL-RCV	4½	£1290	£185	25-29			25-29			25-29			10-14		12-16
Service Offerings & Agreements	Heywood	ITIL-SOA	4½	£1290	£185		8-12			16-20			8-12		24-28	28-2 Dec	
Planning, Protection & Optimisation	Heywood	ITIL-PPO	4½	£1290	£185		22-26				6-10			5-9		7-11	
ITIL® Lifecycle Modules	Location	Code	No Days	Course Fee	Exam Fee	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec
Service Operation	Heywood	ITIL-SO	3½	£825	£185	19-22		8-11			28-1 Jul		23-26			22-25	
Service Transition	Heywood	ITIL-ST	3½	£825	£185				19-22			5-8		20-23			6-9
Continual Service Improvement	Heywood	ITIL-CSI	3½	£825	£185		2-5				14-17		16-19			1-4	
Service Design	Heywood	ITIL-SD	3½	£825	£185		16-19			10-13		19-22			4-7		
Service Strategy	Heywood	ITIL-SS	3½	£825	£185			1-4		24-27			2-5		18-21		
Managing Across the Lifecycle	Heywood	ITIL-MALC	5	£1675	£185			14-18			20-24			12-16		14-18	
Practical One-day Workshops	Location	Code	No Days	Course Fee	Exam Fee	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec
Managing Major Incidents	Heywood	WS-MI	1	£195	No exam		19		8		21			27			
ITIL® Service Design for System Architects	Heywood	WS-SD	1	£195	No exam	22		23		4		8		28			
IT Service Continuity Management	Heywood	WS-ITSCM	1	£195	No exam		5		5		2			29			
Business Relationship Management	Heywood	WS-BRM	1	£195	No exam	29		22			22			30			
Problem Management	Heywood	WS-PM	1	£195	No exam		12		7		29			26			
DevOps Essentials	Heywood	WS-DEV	1	£195	No exam	29			6		28						
AgilePM Workshop	Heywood	WS-APM	1	£195	No Exam	22		22		5	30						